

Housing Summer Engagement Activities

Engagement Activities

A key priority for Housing is to 'Become an Excellent Housing Provider' and to help meet this objective a range of activities were arranged during summer 2019. These activities provided an opportunity to promote housing services and allow customers informal opportunity to meet with officers.

The summer activity programme included:

- Volunteer's Fair at Oban House
- Broxtowe Community Celebration Event
- Beeston Carnival and
- Stapleford and Eastwood Play Days.

Over 200 residents attended the Play Days which provided officers and tenants with opportunities to discuss Housing Services and gain guidance about tenancy issues whilst their children played and took part in the "House Building Challenge.

Mental Health Working Group

The Mental Health Working Group tasked the Housing Team to "organise summer holiday activities in housing areas for low income families with children, in association with LLeisure". Two initiatives took place, which were both funded by United Living's, Corporate Social Responsibility Fund:

Free Leisure Cards

In Stapleford North and Eastwood South tenants were encouraged to access Leisure facilities through the provision of free Leisure Cards.

A total of 45 leisure cards were issued and allowed tenants and their families to take advantage of summer swimming sessions. It has been decided to extend this project into 2020 and further vouchers will be provided to the families in the New Year. It is hoped that this will allow the families to make sustained changes which will provide longer term benefits. An impact assessment will be undertaken to monitor the long term effects of this initiative.

Outward Bound event

A trip to Lea Green Learning and Development Centre, Matlock was organised for tenants with a family member affected by mental health issues. A group of 24 tenants and their families attended. The day focused on developing the participants skills of building relationships and confidence, developing communication skills and problem solving. The group were supported by training instructors throughout the day and completed problem solving/co-operative games; rope courses and archery.

The event was positively received by participants; *"Having a day out together is an accomplishment for us. So making it and having a lovely day is a win, trying things we never would normally and feeling supported and encouraged. Thank you."*

"I came. That doesn't mean a lot to most but for me even coming here, never mind trying new things is a big achievement."